

Protection for Lost Keys



- **Did you know 5.6 million keys are lost in the UK every year?**
- Keycare can help you recover your keys when they are lost.
- We have partnered with Keycare and as a valued City Energy customer you can purchase the Keycare Recovery & Assistance cover for £15 including VAT.
- To purchase this cover please telephone the Keycare Sales Team on **0345 303 4028**.
- You will receive a welcome letter from Keycare containing the terms and conditions and your unique key fob.



Main Features & Benefits of Keycare

Peace of Mind

- Keycare provide you with a key fob which includes a unique identifier
- All keys attached to the fob are protected
- Having the Keycare fob attached to your keys greatly increases the chance of recovery if they are lost

Easy Access

- Excellent customer service – one call to our UK based call centre with real people dealing with calls
- Help and support 24/7, 365 days – emergency assistance

Convenience

- Any of your keys attached to the fob issued by Keycare are covered anywhere in the EU
- Access to a nationwide network of approved locksmiths
- Keycare pay the finder of lost keys a £10 reward – you do not have to contribute